

Dear Customer,

Please send this application form including all tickets and receipts (a copy is possible) to one of our Service Centers in Germany or Denmark (addresses below) or hand it over to one of our offices in the ports.

We will check your application as soon as possible and, if applicable, refund your money to your bank account.

Address for tickets bought in Germany and on Scandlines.de, Scandlines.pl, Scandlines.nl and Scandlines.com:

Scandlines Deutschland GmbH Customer Service
c/o Transcom Rostock GmbH
Trelleborger Str. 5
D – 18107 Rostock
Germany
Fax: +49-(0)381 – 29 22 05 71
customerservice.germany@scandlines.com

Address for tickets bought in Denmark, on Scandlines.dk and scandlines.se:

Scandlines Danmark A/S
c/o Sykes Enterprises Danmark Aps
Agerhatten 27b
5220 Odense SØ
Fax: +45 72 68 60 58
scandlines@scandlines.com

Address for tickets bought at ForSea Ferries in Helsingborg/Helsingør or online:

Please contact our colleagues directly at

ForSea Helsingborg AB, Knutpunkten 43, SE-252 78 Helsingborg
kundservice@forseaf ferries.com, +46 42 18 61 00

Attachment: Application form for ticket refund



If the technical requirements are available on your device, you can send the form directly by email.

Dear Customer.

Please fill in this document, print it and send it to us (addresses on page 1)

Mr. Mrs. Company

Company:

First name:

Last name:

Address:

Postal Code:

City:

Country:

Phone number :

Mobile number:

E-mail:

Account data: (not to be filled in if customer and bank account holder are identical and if booking was made online)

First name:

Last name:

Address:

Postal Code:

City:

Country:

Name of branch:

Account number:

Name of Bank:

BIC/SWIFT:

IBAN:

Enclosed please find (e.g. ticket-no.):

Customer remarks:

Measure check:

Height:

Length: